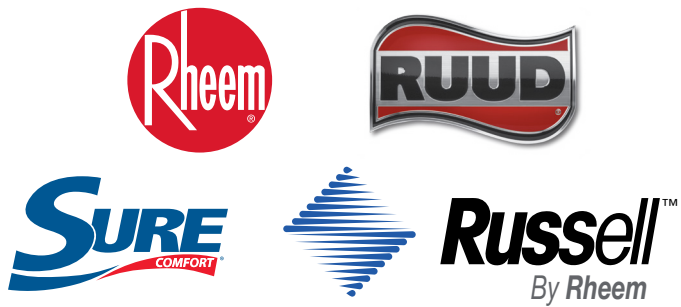


DISASTER RELIEF REBATE PROGRAM
RHEEM MANUFACTURING COMPANY



HELPING REGAIN
COMFORT





Get Started with **Disaster Relief Rebates**

The Disaster Relief Rebate Program is a way for Rheem Manufacturing Company to lend a helping hand. During this tough time, we want to make your road to recovery a little easier with an easy way to save on Rheem®, Ruud®, Sure Comfort® and Russell™ by Rheem products.

We appreciate all our valued Rheem, Ruud, Sure Comfort and Russell by Rheem customers and we want to offer you special purchase incentives on the most desired, Rheem, Ruud and Sure Comfort products with our Disaster Relief Rebate Program. It's just our way of offering support during this difficult time.

Getting Started

Visit Rheem.com, Ruud.com, SureComfort.com or RussellbyRheem.com to locate a contractor or Pro Partner¹ near you. Using a verified Rheem, Ruud or Sure Comfort contractor is beneficial, ensuring you get the highest level of service you expect from a qualified professional. Once you have found a contractor, they can help you choose the best equipment for your home. You should verify that the models you plan to have installed are qualifying models within the Disaster Relief Rebate Program by referencing the qualifying equipment matrix (see page 5). After the installation of your new equipment, you're ready to submit your rebate claim. Be sure to reference the list of Disaster Relief Rebates and FEMA.com to insure that your Zip Code was declared a Major Natural Disaster Area by Federal Emergency Management Agency (FEMA) and that your install is within the eligible time frame to qualify for rebate payment. You will have 5 months from the day of install on qualifying installations to submit your claim at RheemDisasterRelief.com.

How to Submit a Rebate Claim:

1. Visit RheemDisasterRelief.com
2. Upload a copy of the contractor's invoice
3. Enter your claim information; including qualifying model(s), serial number(s), purchase and installation details
4. Look for a confirmation and status email after submitting your claim

After your claim is submitted you will receive a confirmation email that your claim is under review. For more details on eligibility requirements, you can reference the program Terms & Conditions (see page 3).

Visit RheemDisasterRelief.com

View the status of your submitted rebate(s) by using the rebate lookup on RheemDisasterRelief.com. Rebates are typically processed within eight weeks and will be paid via a Visa® Prepaid card sent to you in the mail.

¹Pro Partners are elite HVAC contractors held to the highest standards of customer service, professional training and industry expertise. For more information on Pro Partners, visit Rheem.com/ProPartner or Ruud.com/ProPartner.

TERMS & CONDITIONS

Participation Requirements

If your home is located in a major natural disaster area declared by the Federal Emergency Management Agency (FEMA) you are eligible to participate in this program. Please confirm the natural disaster that affected you is listed below on page 4 to verify your eligibility at RheemDisasterRelief.com.

Rebate Limitations

Rebates are available on purchases made for personal use in a residential application¹. Only qualifying products will be eligible for rebates (see qualifying equipment matrix on page 5).

Purchase & Installation Requirements

Your Heating & Cooling equipment purchase and installation must be made through a Rheem®, Ruud® Sure Comfort®, or Russell™ By Rheem independent contractor or Pro Partner². To find our trusted contractors, visit Rheem.com, Ruud.com, SureComfort.com or RussellbyRheem.com and search by your ZIP Code. Heating & Cooling products purchased directly from The Home Depot, or other retail outlets, are NOT eligible under this program.

Rebate Submission & Payment

Claims submitted with inaccurate or incomplete information, or by ineligible individuals, will not be processed and / or approved.

Documentation³ must be submitted online with each claim in order to verify purchase and installation. Installation invoice must list model, serial, date of installation, contractor, and purchaser name and address. No rebates will be processed until all required documentation is submitted. Rheem Manufacturing Company is not responsible for claims lost, misdirected, mutilated, stolen, received late or with postage due. Please keep copies of all materials submitted. Rheem Manufacturing Company reserves the right to request additional information or signed statements verifying identity, purchase and installation location of product. All information submitted with this claim becomes the property of Rheem Manufacturing Company and cannot be returned.

Rebate claim submissions and documentation³ MUST be submitted through the Claim Submission Portal (**RheemDisasterRelief.com**) within five months of installation completion to be considered eligible for rebate payment. You will receive your rebate payment via Visa® Prepaid card mailed to the address you provide during claim submission. Please allow eight weeks to receive your rebate.

Rheem Manufacturing Company reserves the right to deny rebate claims for any reason, including, but not limited to: submissions outside the United States, Alaska and Hawaii; incomplete and/or illegible submissions; late submissions; and fraudulent submissions.

¹Residential application is defined as any single-family dwelling, which includes apartments, condominiums, duplexes and homes. Offer valid to legal residents of the continental United States, Alaska and Hawaii only. Purchases and installations must be made in the continental United States, Alaska or Hawaii. ²Pro Partners are elite HVAC contractors held to the highest standards of customer service, professional training and industry expertise. For more information on Pro Partners, visit Rheem.com/ProPartner or Ruud.com/ProPartner. ³Contractor invoice or purchase receipt.

Rheem Manufacturing Company, as a condition of the sale of product to affected homeowners in natural disaster areas declared by the Federal Emergency Management Agency (FEMA), requires that the equipment purchased be for installation in the affected homeowner's primary residence owned by them, and further, that it be installed by a licensed contractor in order to assure compliance with local, state, and national safety codes. The sizing of the equipment should be done by the installer after inspection of your building plans or residence. EPA regulations further require that the sale of split system condensers be made only to individuals certified in the handling of refrigerant or who have a certified technician contracted to install the systems in a building they own. The installation of such product must be made by certified technicians. Rheem Manufacturing Company requires that the participating individuals of the Disaster Relief Rebate Program provide the name, license number, and contact information when needed of the installer the individual has contracted for the job prior to the approval of the sale.

RHEEM MANUFACTURING QUALIFYING NATURAL DISASTERS

Eligible Major Natural Disasters Declared by FEMA

¹Review the below to ensure that your install is within the eligible time frame to qualify for rebate payment. Qualifying installation dates are based on when FEMA declared an area a major disaster area. ²Reference FEMA.com to confirm your specific Zip Code was declared a Major Disaster Area.

North Dakota Severe Storms and Flooding Rebate

Qualifying Installations: August 1, 2020 through June 30, 2021

Delaware and New York Tropical Storm Isaias Rebate

Qualifying Installations: August 1, 2020 through June 30, 2021

North Carolina Hurricane Isaias Rebate

Qualifying Installations: August 1, 2020 through June 30, 2021

Louisiana Hurricane Laura and Delta Rebate

Qualifying Installations: August 1, 2020 through June 30, 2021

Alabama and Florida Hurricane Sally Rebate

Qualifying Installations: August 1, 2020 through June 30, 2021

Alabama, Mississippi, Georgia, Louisiana, Hurricane Zeta Rebate

Qualifying Installations: January 12, 2021 through November 30, 2021

Utah RVII Rebate

Qualifying Installations: January 12, 2021 through November 30, 2021

Iowa Derecho Rebate

Qualifying Installations: August 1, 2020 through June 30, 2021

California and Oregon Wildfire Rebate

Qualifying Installations: August 1, 2020 through December 31, 2021

Colorado Wildfire Rebate

Qualifying Installations: January 15, 2021 through November 30, 2021

Washington Wildfires and Straight-Line Winds

Qualifying Installations: February 4, 2021 through December 31, 2021

Texas Hurricane Laura Rebate

Qualifying Installations: December 9, 2020 through October 31, 2021

Connecticut, Maryland, New Jersey, Tropical Storm Isaias Rebate

Qualifying Installations: January 12, 2021 through November 30, 2021

Oklahoma Severe Winter Storm Rebate

Qualifying Installations: December 21, 2020 through October 31, 2021 & Qualifying Installations: February 24, 2021 through January 31, 2022

Louisiana Severe Winter Storms Rebate

Qualifying Installations: March 9, 2021 through January 31, 2022

Idaho Straight-line Winds Rebate

Qualifying Installations: March 4, 2021 through January 31, 2022

North Carolina Tropical Storm Eta Rebate

Qualifying Installations: March 3, 2021 through January 31, 2022

Texas Severe Winter Storms Rebate

Qualifying Installations: February 19, 2021 through January 31, 2022

Alaska Severe Storm, Flooding, Landslides and Mudslides Rebate

Qualifying Installations: February 17, 2021 through January 31, 2022

Louisiana Hurricane Ida Rebate

Qualifying Installations: August 29, 2021 through continuing TBD

California Wildfires Rebate

Qualifying Installations: August 24, 2021 through continuing TBD

Tennessee Severe Storm and Flooding Rebate

Qualifying Installations: August 23, 2021 through August 31, 2022

Montana Straight-line Winds Rebate

Qualifying Installations: August 13, 2021 through August 31, 2022

Michigan Severe Storms, Flooding, and Tornadoes Rebate

Qualifying Installations: July 15, 2021 through July 31, 2022

Louisiana Severe Storms, Tornadoes, and Flooding Rebate

Qualifying Installations: June 2, 2021 through June 30, 2022

West Virginia Severe Storms and Flooding Rebate

Qualifying Installations: May 20, 2021 through May 31, 2022

West Virginia Severe Winter Storms Rebate

Qualifying Installations: May 13, 2021 through May 31, 2022

Hawaii Severe Storms, Flooding, and Landslides Rebate

Qualifying Installations: May 13, 2021 through May 31, 2022

Virginia Severe Winter Storms Rebate

Qualifying Installations: May 10, 2021 through May 31, 2022

Tennessee Severe Storms, Tornadoes, and Flooding Rebate

Qualifying Installations: May 8, 2021 through May 31, 2022

Georgia Severe Storms and Tornadoes Rebate

Qualifying Installations: May 5, 2021 through May 31, 2022

Mississippi Severe Winter Storms Rebate

Qualifying Installations: May 4, 2021 through May 31, 2022

Oregon Winter Storm 02-13-2021 Rebate

Qualifying Installations: May 4, 2021 through May 31, 2022

New Jersey Severe Winter Storm and Snow Storm Rebate

Qualifying Installations: April 28, 2021 through April 29, 2022

Alabama Severe Storms, Straight-line Winds, and Tornadoes Rebate

Qualifying Installations: April 26, 2021 through April 29, 2022

Kentucky Severe Storms, Flooding, Landslides, and Mudslide Rebate

Qualifying Installations: April 23, 2021 through April 29, 2022

Tennessee Severe Winter Storms Rebate

Qualifying Installations: April 21, 2021 through April 29, 2022

Washington Severe Winter Storm, Straight-line Winds, Flooding, Landslides, and Mudslides Rebate

Qualifying Installations: April 8, 2021 through April 29, 2022

Kentucky Severe Winter Storms, Landslides, and Mudslides Rebate

Qualifying Installations: March 31, 2021 through March 31, 2022

North Carolina Remnants of Tropical Storm Fred Rebate

Qualifying Installations: September 8, 2021 through September 30, 2022

Nebraska Severe Storms and Straight-line Winds Rebate

Qualifying Installations: September 6, 2021 through September 30, 2022

New York Remnants of HURRICANE Ida Rebate

Qualifying Installations: September 5, 2021 through September 30, 2022

New Jersey Remnants of HURRICANE Ida Rebate

Qualifying Installations: September 5, 2021 through September 30, 2022

Missouri Severe Storms, Straight-line Winds, Tornadoes, And Flooding Rebate

Qualifying Installations: September 1, 2021 through September 30, 2022

North Dakota Severe Storms, Straight-line Winds, and Flooding Rebate

Qualifying Installations: September 1, 2021 through September 30, 2022

¹Homeowners have 5 months from the day of install on qualifying installations to submit their claim at RheemDisasterRelief.com. ²Cash back rebates are available on select residential high-efficiency equipment through participating contractors for homeowners in FEMA designated major disaster areas.

WHICH PRODUCTS CAN I CHOOSE?

Heating & Cooling Qualifying Equipment Matrix

Select the perfect Heating & Cooling equipment for your home from one of our qualifying Rheem®, Ruud®, Sure Comfort® or Russell™ by Rheem models.

TYPE	RHEEM MODELS	RUUD MODELS	SURE COMFORT MODELS	RUSSELL BY RHEEM	REBATE
AIR CONDITIONERS	Prestige® Series RA20	Ultra™ Series UA20			\$120
	Classic Plus® Series RA17	Achiever Plus® Series UA17			\$50
	Classic® Series RA17, RA16	Achiever® Series RA17, RA16	SA16	SA16	\$45
	Classic® Series RA14	Achiever® Series RA14	SA14	SA14	\$45
HEAT PUMPS	Prestige® Series RP20	Ultra™ Series UP20			\$120
	Classic Plus® Series RP17	Achiever Plus® Series UP17			\$75
	Classic® Series RP16, RP15, RP14	Achiever® Series RP16, RP15, RP14	SP16, SP15, SP14	SP16, SP15, SP14	\$50
FURNACES	Prestige® Series R98V, R97V	Ultra™ Series U98V, U97V	S98V, S97V	S98V, S97V	\$75
	Prestige® Series R96V, R802V	Ultra™ Series U96V, U802V	S96V, S802V	S96V, S802V	\$50
	Classic Plus® Series R96T	Achiever Plus® Series R96T	S96T	S96T	\$45
	Classic Plus® Series R95T, R92T	Achiever Plus® Series R95T, R92T	S95T, S92T	S95T, S92T	\$35
	Classic Plus® Series R801T, R802T	Achiever Plus® Series R801T, R802T	S801T, S802T	S801T, S802T	\$25
	Classic Plus® Series R801C, R92T	Achiever® Series R801C, R92T	S801T, S92C	S801T, S92C	\$25
AIR HANDLERS	RHMV (EEV - Rheem EcoNet® Enabled) RH2T (EEV - Rheem EcoNet® Enabled), RH2V (TXV)	RHMV (EEV - Ruud EcoNet® Enabled) RH2T (EEV - Ruud EcoNet® Enabled), RH2V (TXV)			\$50
	RH2T (TXV)	RH2T (TXV)	SH2V	SH2V	\$35
	RH1V	RH1V	SH2T	SH2T	\$25
	RH1T	RH1T	SH1V	SH1V	\$25
	RF1P	RF1P	SH1C	SH1C	\$25
	RF1T	RF1T	RF1P	RF1P	\$25
	RBHP	RBHP	RF1T	RF1T	\$25
	RH1P	RH1P	SBHP	SBHP	\$25
			SH1P	SH1P	\$25
RESIDENTIAL PACKAGE	Prestige® Series RGEA16, RQRM	Ultra™ Series RGEA16, RQRM	RGEA16, RQRM	RGEA16, RQRM	\$225
	Classic® Series RGEA15, RGEA14, RACA15, RACA14, RSPM, RQPM, RQPL	Achiever® Series RGEA15, RGEA14, RACA15, RACA14, RSPM, RQPM, RQPL	RGEA15, RGEA14, RACA15, RACA14, RSPM, RQPM, RQPL	RGEA15, RGEA14, RACA15, RACA14, RSPM, RQPM, RQPL	\$75
MINI-SPLIT	Classic Plus® Series ROMH*AFXZJ	Achiever Plus® Series UOMH*AFXZJ			\$150
	Prestige® Series ROMH*-FXZHJ, ROSH*AHWJ, ROSH*AHJJ, ROSH*AHXHJ, ROSH*AFFJ, ROSH*AFFHJ	Ultra™ Series UOMH*-FXZHJ, UOSH*AHWJ, UOSH*AHJJ, UOSH*AHXHJ, UOSH*AFFJ, UOSH*AFFHJ			\$175
	Classic Plus® Series ROSH*BFWJ, ROSH*AFWJ, ROSH*AXFWJ	Achiever Plus® Series ROSH*BFWJ, UOSH*AFWJ, UOSH*AXFWJ			\$100
	Classic® Series ROSH*VGSN, ROSH*VSN, ROSH*AVSA, ROSH*ASJ, ROSH*AXJ, ROSH*AFMJ	Achiever® Series UOSH*VGSN, UOSH*VSN, UOSH*AVSA, UOSH*ASJ, UOSH*AXJ, UOSH*AFMJ			\$50
ECONET® SMART THERMOSTAT	RETST700SYS	UETST700SYS			\$45
THERMOSTATS	RHC-TST-83 (Programmable)	RHC-TST-83 (Programmable)			\$22.50
	RHC-TST-83 (Non-Programmable)	RHC-TST-83 (Non-Programmable)			\$22.50
	RHC-TST-85 (Programmable)	RHC-TST-85 (Programmable)			\$22.50
	RHC-TST-85 (Non-Programmable)	RHC-TST-85 (Non-Programmable)			\$22.50

Only models listed are eligible for rebate.

Want More Information? ▶

Visit RheemDisasterRelief.com for the latest information on participation requirements, promotion details, qualifying products, eligibility and claim submission.



FREQUENTLY ASKED QUESTIONS

Q: What information do I need before I can submit a claim?

A: To submit your claim on RheemDisasterRelief.com, you will need a copy of your contractor's invoice, model(s) and serial(s) of the units installed, installation date and address of installation.

Q: Does the equipment need to be installed before I can submit my claim?

A: Yes. All equipment must be installed before you can submit your claim.

Q: What if I did not receive my Visa® Prepaid card in the mail?

A: If you do not receive your Visa Prepaid card in the mail within eight weeks of your claim submission, please call 888.794.3828. Please have your claim information ready for the customer service representative so that they can research your claim status.

Q: Whom do I contact for issues with my Visa Prepaid card I received?

A: For questions regarding your Visa Prepaid card you receive in the mail you can call 844.880.9098.

Q: Where can I use my rebate pay card?

A: You can use your Visa Prepaid card like any normal Visa card, anywhere Visa is accepted. Once the funds have been used, you can discard the card as it is not re-loadable. Your card will come with additional details on how to check your balance and standard Visa card terms.

Q: How quickly will I receive payment of my rebate?

A: Your Visa Prepaid card will be mailed within eight weeks to the address provided during claim submission.



Russell[™]
By Rheem

In keeping with its policy of continuous progress and product improvement, Rheem® reserves the right to make changes without notice.

Rheem Heating, Cooling & Water Heating
1100 Abernathy Road, Suite 1700 • Atlanta, GA 30328

Printed in the USA • 09/21 • QG • Form No. M11-1054 Rev.4